

Complaint to TGA: Healy (device) – Float Space Pty Ltd

To: The Therapeutic Goods Administration (TGA) Regulatory Practice and Support Division

Via website form: <https://www.tga.gov.au/advertising-complaints-and-outcomes>

Complaint authors: Mal Vickers

Mal Vickers

Date: 17 June 2020

The product advertised: Healy

Category: Medical Device. Bioresonance device. ARTG number unknown, probably not included.

Sponsors: THE FLOAT SPACE WEST END PTY LTD and JOYA-Australia

Executive Summary

I allege the sponsor, Float Space Pty Ltd, is advertising and supplying a medical device, 'healy', which is not listed on the ARTG. And, the sponsor suggests this device can be programmed with a "CorronaVirus cocktail" and mentions the "Healy medical board". I submit this is a medium (or greater) priority level complaint.

The 'healy' may also be referred to as the 'healy bioresonance' device.^{1,2} It appears to have the same background/history as other bioresonance devices.³ I note the TGA has been 'cracking down' on bioresonance devices since August 2019.⁴

TGA has also issued a consumer warning about 'false and misleading advertising' of COVID-19 related products.⁵ Further, in relation to advertising goods which are not listed on the ARTG, the TGA states:

*"It is an offence to advertise any therapeutic good that has not been included in the ARTG under the Therapeutic Goods Act 1989 (section 42DL(1))."*⁶

The *Therapeutic Goods Act 1989*⁷, section 41MI states:

Criminal offences for importing, exporting, supplying or manufacturing a medical device not included in the Register [ARTG]

¹ <http://www.findglocal.com/AU/Everton-Hills/636594613120974/Jo-Dissanayake---A-Gut-Instinct>

² <https://www.facebook.com/fermentingaustralia/photos/a.253475908156409/1353826461454676/?type=1&theater>

³ <https://quackwatch.org/device/reports/a-skeptical-look-at-the-healy-bioresonance-device/>

⁴ <https://www.tga.gov.au/bioresonance>

⁵ <https://www.tga.gov.au/media-release/tga-issues-warning-about-illegal-advertising-relating-covid-19>

⁶ <https://www.tga.gov.au/book-page/advertising-unapproved-therapeutic-goods>

⁷ <https://www.legislation.gov.au/Details/C2020C00028>

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The sponsor advertises the healy device as able to treat a long list of health conditions with fanciful justifications, such as the use of “quantum physics”.

The price of the Healy is not listed on the Australian websites, however the device is also marketed in Singapore where the ‘Healy Resonance’ model retails for \$3,586 Singapore dollars⁸ (approximately equal to Australian dollars at the time of writing).

The device is harmful to the Australian public because:

- It is associated with the spreading of misinformation about the prevention of COVID-19 and the treatment/prevention of other serious health conditions.
- Detriment through substantial financial loss for the purchase of an ineffective medical device.
- Loss of community trust in medical devices and the regulation of medical devices.

Publications:

By Float Space Pty Ltd:

- <https://thefloatspace.com.au/healy/>
- https://www.facebook.com/pg/Healy-Frequency-Healing-Australia-100786064825722/posts/?ref=page_internal
- <https://thefloatspace.com.au/healy-facts/>
- <https://www.instagram.com/thefloatspace/>

By JOYA-Australia

- <https://www.joya-australia.com.au/healy.html>

Sponsor details:

Comment: Four ACNs are listed for ‘Float Space’ by ASIC.⁹

THE FLOAT SPACE HOLDING PTY LTD, ACN 623 545 577
MAROOCHYDORE QLD 4558

THE FLOAT SPACE MAROOCHYDORE PTY LTD, ACN 623 548 489
MAROOCHYDORE QLD 4558

THE FLOAT SPACE NOOSA PTY LTD, ACN 627 822 100
MAROOCHYDORE QLD 4558

THE FLOAT SPACE WEST END PTY LTD, ACN 623 546 878
MAROOCHYDORE QLD 4558

Contact details provided on the Float Space website:

From: <https://thefloatspace.com.au/location/west-end-brisbane/>

Phone: 07 3844 4676

⁸ <https://www2.healy.shop/en/product/healy-holistic-health-plus/>

⁹ <https://connectonline.asic.gov.au/RegistrySearch/faces/landing/SearchRegisters.jspx>

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Email:relax@thefloatspace.com.au

Address: 4/394 Montague Rd, West End, Qld Australia 4101

From: <https://thefloatspace.com.au/location/maroochydore/>

Phone :07 5352 3803

Email:relax@thefloatspace.com.au

Address: 6/12 Norval Court, Maroochydore, QLD Australia 4558

The same device is also marketed by JOYA-Australia, with similar claims, details:

Name: **JOYA-AUSTRALIA**

Registration number: BN20508037

State of registration: Queensland

PO Box 1562, Cleveland QLD 4163

Phone: 0406 971 387

Attempts to locate the device on the ARTG:

The screenshot shows the 'Advanced ARTG search' form. Under the 'Contents' section, the 'Product name' field contains the text 'Healy'. Other fields like 'Keyword', 'ARTG ID', 'Active ingredients', and 'Sponsor name' are empty. Under the 'Type' section, 'Therapeutic good type' and 'ARTG category' are set to 'Any', and 'Class (device or biologicals)' is empty. The 'Date' section has 'Start date after' and 'Start date before' dropdowns. At the bottom, there are 'Cancel' and 'Advanced Search' buttons.

Comment: The above search for the product name finds zero results. Search undertaken 15 June 2020.

The screenshot shows the 'Advanced ARTG search' form. Under the 'Contents' section, the 'Active ingredients' field contains the text 'Float Space'. Other fields like 'Keyword', 'ARTG ID', 'Product name', and 'Sponsor name' are empty. Under the 'Type' section, 'Therapeutic good type' and 'ARTG category' are set to 'Any', and 'Class (device or biologicals)' is empty. The 'Date' section has 'Start date after' and 'Start date before' dropdowns. At the bottom, there are 'Cancel' and 'Advanced Search' buttons.

Comment: The above search for the sponsor name finds zero results. Search undertaken 15 June 2020. As there is no entry for either the product name or the sponsor name on the ARTG, it appears unlikely that the device has been included on the ARTG. Could the TGA please confirm this?

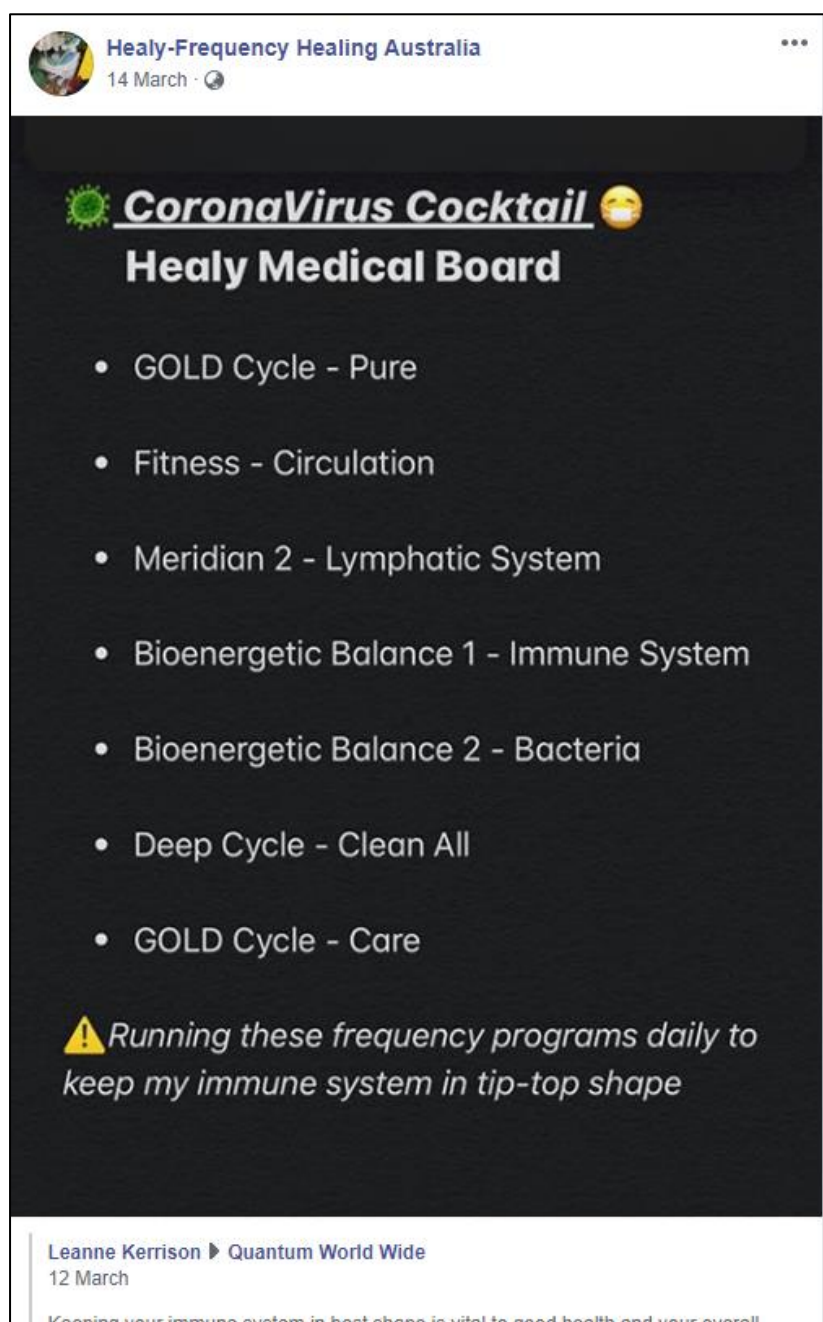
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Advertisements accessed by complainant: 16 June 2020



Details of claims made:

From:


[https://www.facebook.com/permalink.php?story_fbid=128834258687569&id=100786064825722&_xts__\[0\]=68.ARDqHxO1eB-D8zFg9YI7ECzVq-uW6B0lwzVf7LzCYi9WEtnvTILMPYOW2m5U7nuxyr9DYkAJWYvjN_ZSHsX_fp14Z2gYLfbfzWG0o7izOr4ITtjojfdJfZL-4mJW3aydW2_yLCckRiZecTTyUIpHBUEdhkA7nuls6vTiaB3K9EDINSiEKNKM0YF_hSiOoAnm8nNLGlxD-nRuI3M2bfEfFaCyDTzHrathg-OHQDqWGARN0DIkdz8BgT96_7IWgfXGv8FgKHKMp-tNXDR_ml8pIXZ6Ym5u7-73KBKFeZ9IUqfmRcOEaDFK9tUlqtI3MkQmHig8CI_8KFLfPtbhGj7io&_tn_=-R](https://www.facebook.com/permalink.php?story_fbid=128834258687569&id=100786064825722&_xts__[0]=68.ARDqHxO1eB-D8zFg9YI7ECzVq-uW6B0lwzVf7LzCYi9WEtnvTILMPYOW2m5U7nuxyr9DYkAJWYvjN_ZSHsX_fp14Z2gYLfbfzWG0o7izOr4ITtjojfdJfZL-4mJW3aydW2_yLCckRiZecTTyUIpHBUEdhkA7nuls6vTiaB3K9EDINSiEKNKM0YF_hSiOoAnm8nNLGlxD-nRuI3M2bfEfFaCyDTzHrathg-OHQDqWGARN0DIkdz8BgT96_7IWgfXGv8FgKHKMp-tNXDR_ml8pIXZ6Ym5u7-73KBKFeZ9IUqfmRcOEaDFK9tUlqtI3MkQmHig8CI_8KFLfPtbhGj7io&_tn_=-R)



Healy-Frequency Healing Australia
14 March · 🌐

 **CoronaVirus Cocktail** 
Healy Medical Board

- GOLD Cycle - Pure
- Fitness - Circulation
- Meridian 2 - Lymphatic System
- Bioenergetic Balance 1 - Immune System
- Bioenergetic Balance 2 - Bacteria
- Deep Cycle - Clean All
- GOLD Cycle - Care

 *Running these frequency programs daily to keep my immune system in tip-top shape*

Leanne Kerrison ▶ Quantum World Wide
12 March

Keeping your immune system in best shape is vital to good health and your overall

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From: <https://thefloatspace.com.au/healy/>

<h2>Healy Gold</h2> <p>Programs included:</p> <ul style="list-style-type: none">• Pure – Designed to support recovery from negative environmental influences, toxins and the effects of an unhealthy diet• Care – Immune system balance• Balance – Physical balance• Being – Emotional balance• Energy – Designed to activate more energy• Relax – Promotes relaxation	<h2>Healy Holistic Health</h2> <p>All of the Healy Gold programs plus:</p> <ul style="list-style-type: none">• Pain/Psyche – Addresses discomfort in the body, helps support cartilage and joint function, provides positive mental support• Bio energy balance 1 + 2 – Helps support immune system function, hormones, nerves, flexibility, joints, thyroid, cold, nerves, gastro intestinal, and more• Mental balance – Designed to enhance confidence, emotional wellbeing, compulsive behaviour, blockages, cranial stimulation• Meridians – Based on Chinese medicine science these programs support with connective tissue, bladder, large intestine, small intestine, fatty degeneration, gall bladder joints, skin, heart, hormones, circulation, liver, lungs, lymphatic, stomach, spleen, pancreas, kidneys and organs• Sleep – Addresses exhaustion, adrenals, fatigue, bed rest• Skin – Local scarring, local wounds, acne.
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Comment: Claims to treat many health conditions and specific organs of the body, “heart”, “liver” and “lungs” are associated with serious health conditions. Mental health; “compulsive behaviour” and “mental balance”.

From: <https://thefloatspace.com.au/healy/>

<h2>Healy Holistic Health Plus</h2> <p>All of the Healy Gold & Holistic Health programs plus:</p> <ul style="list-style-type: none">• Learning – Memory, concentration, exam, stress acute, stress system, learning acute through central nervous system• Fitness – Weight loss, stimulating organs that eliminate waste, muscle, circulation, performance, strength, stamina, regeneration, deep relaxation• Job and sleep: Mental clarity, stress, balance nerves, fatigue, exhaustion, sleep, bed rest, fine flow• Beauty: Inner beauty, hair, skin, ageing, nails, skin elasticity, local wounds, acne, scars• Chakras: Energy systems• Protection: General protection, cell, mental, electro sensitivity, sleeping, geopath, subtle energies.	<h2>Healy Resonance</h2> <p>All programs included PLUS Analyses your body and gives you a read out</p> <ul style="list-style-type: none">• All Healy Holistic Health Plus programs (contains more than 120 programs on 16 program pages)• + Healy Analyse app with Resonance and Aura module
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Comment: Additional advertising claims “stress”, “balance nerves”, “fatigue”. This includes the fanciful claims of “Chakars Energy Systems”, “electro sensitivity”, “Resonance and Aura module”.

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From: <https://thefloatspace.com.au/healy/>

What Is Healy?

Healy is a holistic wearable microcurrent device that may support the relief of acute, chronic, and arthritis pain and muscle soreness due to overexertion. Healy also has non-medical applications that use individualised frequencies to help balance your mind and body and relieve stress.



Comment: Claims to treat “acute, chronic, and arthritis pain and muscle soreness”.

From: <https://thefloatspace.com.au/healy/>

Through the science of quantum physics the Healy can measure your individual frequency via a quantum sensor – then deliver back to you customised and specific frequencies to realign your cellular, emotional and/or energy centres back into bioenergetic balance.

Comment: Fanciful claim, uses “quantum physics” and a “quantum sensor”.

From: <https://thefloatspace.com.au/healy/>



2,000 USERS

More than 2,000 doctors, healing practitioners and therapists are treating their patients using TimeWaver technology.

Comment: Claimed support from many (unnamed) medical professionals

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From: <https://thefloatspace.com.au/healy/>




**Disclaimer: Healy is a wearable Quantum Healing Frequency device, designed to assist with the relief of chronic pain, fibromyalgia, skeletal pain and migraine as well as for the adjuvant therapy of mental illness such as depression, anxiety and associated sleep disorders. All other applications of Healy are not recognised by conventional medicine due to lack of evidence in the sense of conventional medicine.

Comment: Mention of “depression”. Disclaimers do not override Therapeutic Goods regulations.

From: <https://www.joya-australia.com.au/healy.html>

What is Healy?

"Healy is a personal, medical Quantum Healing Frequency Device, designed to assist with Relief of Chronic Pain, Fibromyalgia, Skeletal Pain, Migraine, Depression, Anxiety and Sleep Disorders."



Comment: Advertising by JOYA Australia, mention of “depression” and “anxiety”.

Further background evidence and information:

Float Space Pty Ltd provide a link to “The Scientific Basis of Healy”, however, no evidence from reputable sources can be found or is cited on the following webpage:

From: <https://thefloatspace.com.au/healy-facts/>

confirmed by thousands of applications from our own practitioners.

With the rise of greats like Dr Joe Dispenza and Dr Bruce Lipton, along with many more celebrated experts in the clinical Quantum and Energy Medicine space, the tale of how spiritual

Comment: This page makes further marketing claims, and “Dr Joe Dispenza” is mentioned. Dr Dispenza is a US based motivational speaker, advocate for new-age spirituality and a chiropractor. A critical analysis of his work can be found here: <https://mortentolboll.weebly.com/joe-dispenza-the-matrix-dictionary.html>

The US website ‘Quack Watch’ has also investigated the Healy device. Please see: <https://quackwatch.org/device/reports/a-skeptical-look-at-the-healy-bioresonance-device/>